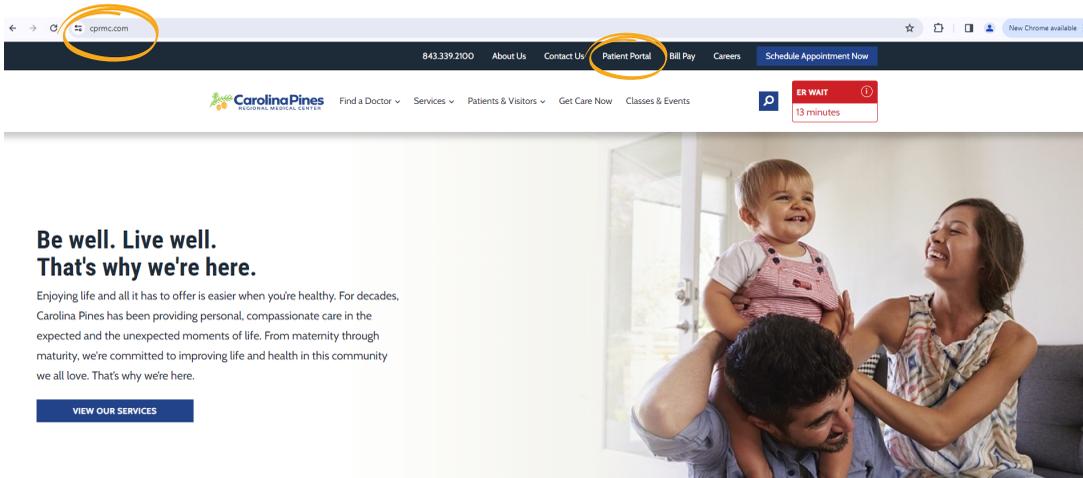


Patient Portal Registration

Direct Website: communicator.syntellis.com

Customer Service: [800.851.5043](tel:800.851.5043)

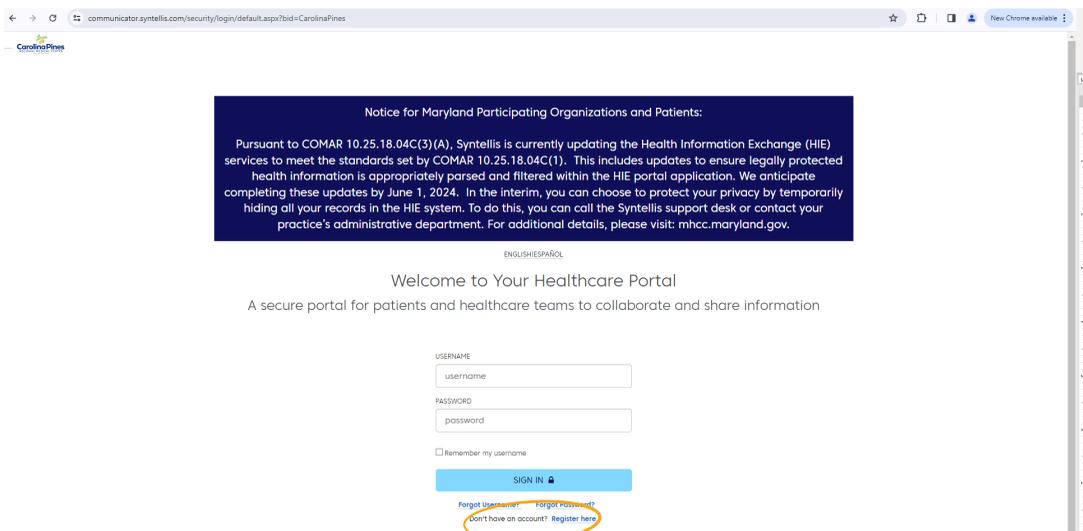
1. Visit cprmc.com and click "Patient Portal" at the top of the screen



2. Click "Click here to login to My Health Record" button



3. Follow link: "Don't have an account? Register here"



4. Register as a "PATIENT"

ENGLISH | ESPAÑOL

Register as a

PATIENT

STAFF

PROVIDER

5. Enter personal information and click "Next"

ENGLISH | ESPAÑOL

Welcome to Your Healthcare Portal

Enter your information to create an account, then you will be able to request access to your health information.

First Name * **Last Name ***

Administrative Sex *

Street Address *

Town or City * **State/Province *** **Zip/Postal code ***

I have read and agree to the [Terms of Use](#) and I consent to collection, use, and disclosure of my personal information as described in the [Privacy Policy](#).

NEXT

6. Enter email address, DOB, and phone number - then click "Next"

ENGLISH | ESPAÑOL

Welcome to Your Healthcare Portal

Enter your information to create an account, then you will be able to request access to your health information.

Email *

Date of Birth *

Primary Contact Number

Next

7. Enter username (email address), create a password and confirm password - then click "Next"

(Password must be at least 8 characters long. Passwords can not contain part of your name.)

ENGLISH | ESPAÑOL

Confirm User Name and Create Your Password

User Name *

Password *

Confirm Password *

Password Rules +

Next

8. Select and answer 3 security questions - then click "Login"

(These are used in the case of needing to reset your password.)

ENGLISH | ESPAÑOL

We Take Security Seriously

Please set up the following security questions

Question 1 *

What street did you grow up on?

Answer 1

Answer

Question 2 *

What is the name of your first employer (the company name)?

Answer 2

Answer

Question 3 *

What was the make and model of your first car?

Answer 3

Answer

Login

9. Click on the "Add" button at the top.

CarolinaPines REGIONAL MEDICAL CENTER

HOME MESSAGES HEALTH RECORDS PROVIDERS ACCOUNT LOG OUT

Heads Up! To complete your profile, **ADD** your healthcare facility and **VERIFY** your email address. ✕



HEALTH RECORDS

Lab results, medications and more



MESSAGES

Message your Providers or Care Team

10. Click "Add Provider of Facility"

CarolinaPines REGIONAL MEDICAL CENTER

HOME MESSAGES HEALTH RECORDS PROVIDERS ACCOUNT LOG OUT

Heads Up! To complete your profile, **VERIFY** your email address. ✕

+ Add Family Member

Providers

+ Add Provider or Facility for

Provider or Facility Status Privacy Preferences

This patient has no providers yet.

11. Enter “Carolina Pines” into the facility box - then click “Search”

Add Provider or Facility for

At least one field is required. Enter the full or partial name or ZIP code for your Provider. If your Facility allows connecting directly with the Facility, you may enter the Facility name.

Your Provider or Facility may not have registered for Syntellis yet, or may have decided to be listed as Private, and will therefore not show up in the search results. If you cannot locate your Provider or Facility in the search, please reach out to them directly for additional information.

Search for Provider or Facility

Zip Code

Searches within 50 miles of this Zip Code

Advanced Search ▾

SEARCH **CANCEL**

12. Click on “Select” button next to Carolina Pines Regional Medical Center

Your Provider or Facility may not have registered for Syntellis yet, or may have decided to be listed as Private, and will therefore not show up in the search results. If you cannot locate your Provider or Facility in the search, please reach out to them directly for additional information.

Search for Provider or Facility

Zip Code

Searches within 50 miles of this Zip Code

Advanced Search ▾

SEARCH **CANCEL**

Your search found 1 results

Name and Specialty	Address	
Carolina Pines Regional Med Center	Carolina Pines Regional Medical Center Hartsville, SC 29550	SELECT

13. Click on “Verify” button to confirm your account. An email will be sent with a confirmation code. Enter that code in the pop-up prompt.

Carolina Pines REGIONAL MEDICAL CENTER

HOME MESSAGES HEALTH RECORDS PROVIDERS ACCOUNT LOG OUT

Heads Up! To complete your profile, **VERIFY** your email address. ✕

14. Return “Home” and click “Health Records” to view medical records

Carolina Pines REGIONAL MEDICAL CENTER

HOME MESSAGES HEALTH RECORDS PROVIDERS ACCOUNT LOG OUT

HEALTH RECORDS
Lab results, medications and more

MESSAGES
Message your Providers or Care Team

15. Don't forget to log out when you're finished.